Castle Rock County Water District PO Box 30792 Walnut Creek, CA 94598 www.crcwd.org

July 1, 2016

Dear Members,

Our membership has done a great job conserving water and helping our community through the recent drought. Because of these efforts and a wet winter, our Board of Directors has made some important changes to the drought program established last year. Here are the changes you need to know:

• Elimination of a Mandatory Conservation Target

For the past year, we required our members to conserve a specific percentage of water when compared to their 2013 use. This requirement has been eliminated.

• Elimination of Two-Day Per Week Limit on Outdoor Irrigation

You are no longer required to limit outdoor watering to two days per week. Wasteful water uses, like creating excess runoff or watering between 9AM and 5PM, remain prohibited.

• Water-Use Prohibitions Made Permanent

The common sense water-use prohibitions are permanent. This promotes long-term conservation and prohibits wasteful uses of water that most of our members no longer do. To enforce the prohibitions, we're keeping in place the established fines. Customers violating water-use prohibitions first receive a warning. A second violation may result in a \$250 fine. A third violation may result in a \$500 fine. Further violations may result in suspension of service. In addition to fines, a penalty may be charged for the estimated water used in violation of the prohibition. **Permanent water use prohibitions are listed on an enclosure included with this letter.**

• Water Pricing

Due to increased operational costs, the Board of Directors of CRCWD will be reviewing our fixed quarterly fee as well as the price charged for water delivered. At present, our fees and rates will remain unchanged.

While we have reduced our water use restrictions, we continue to ask all members to use water wisely. Thank you in advance for your continued water conservation efforts.

On behalf of the Board of Directors,

Fred Allen Director

CASTLE ROCK COUNTY WATER DISTRICT – PROHIBITED USES OF WATER

(consistent with state requirements)

- Failure to repair a leak in the member's water system;
- Permitting excessive water run-off from the member's premise;
- Watering outdoor landscapes in a manner that causes excessive runoff such that water flows onto adjacent property, non-irrigated areas, private and public walkways, roadways, parking lots, or structures;
- Watering of outdoor landscapes during and up to 48 hours after measureable rainfall;
- Watering of outdoor landscapes between the hours of 9AM and 5PM;
- Using a hose to wash a motor vehicle, except where the hose is fitted with a shut-off nozzle or device attached to it that causes it to cease dispensing water when not in use;
- Washing driveways, sidewalks, parking areas, patios or other outdoor areas, even with a power washer, unless the failure to do so would create a hazard to the health and safety of any individual or the public;
- Using potable water for non-recirculating fountains or other non-recirculating decorative water features; or
- Otherwise failing to put water received from CRCWD to reasonable and beneficial use.